StreetHealth

ANNUAL SERVICE LEVELS

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Charitable registration # 11920-0541-RR0001

SERVICE AREA	2024/25	2023/24	2022/23	NOTES
NURSING AND MENTAL HEALTH CLIENT VISITS	9,796	10,462	12,447	Clients access drop-in, one-on-one healthcare supports. Street Health clients have complex, and often compounding, needs. We continue offering nonjudgmental services geared to each client's identified need(s).
CLIENT VISITS FOR HYGIENE/PERSONAL CARE AND SEASONAL HEALTH PROMOTING SUPPLIES	32,500	36,000	36,000	Escalating costs of living mean people with low/no income often go without basic health promoting/maintaining necessities. The demand for supplies continues and in-kind donations are vital for Street Health to provide what clients need.
HARM REDUCTION SUPPLIES DISTRIBUTED	113,767	574,804	767,036	Beginning in 2024/2025, our annual count of distributed harm reduction supplies reflects the total number of assembled kits, not individual items, provided to clients. Injection and smoking kits include multiple items that are commonly requested for used for safe usage. For example a safe injection kit contains: 5 syringes, vitamin C tablets, sterol water and colour-defined cookers.
CLIENT VISITS TO OVERDOSE PREVENTION SITE (OPS)	1,641	1,891	1,810	OPS access and client education at external partnership locations is a life saving service.
OD'S REVERSED	53	42	16	The street drug supply is a toxic and unpredictable supply
ACCESS TO IDENTIFICATION (ID) REPLACEMENT AND SAFE STORAGE CLIENTS	3,072	2,640	3,555	Clients who require support to access Identification (ID) and those using the ID safe service for a securing mailing address and ID storage.
COMMUNITY VOLUNTEER KIT MAKING	99	118	83	Creates harm reduction awareness and supports community members to increase connections. A high demand service.
HARM REDUCTION DROP-INS	166	144	151	Education and supplies in a safe space for all community and specific population groups.